

VIRTUAL CAMPUS BROWSER SUPPORT BINARY SCRIPT ERROR

To address the "binary script error" in Internet Explorer 7, you must enable a feature known as "binary and script behavoir." This feature is typically enabled by default. However, many organizations and security applications have this feature disabled as a common security practice. To overcome this issue, you will need to clear your browser cache (Temporary Internet Files and Cookies) and enable "binary and script behavoir" for <u>trusted websites only</u>. Please complete the 3 steps outlined below.

STEP 1: ACCESSING "INTERNET OPTIONS"

- Within Internet Explorer, please hold down "ALT" + "T" on your keyboard.
- From the "Tools" menu that displays, please click on "Internet Options."

STEP 2: CLEARING/ADJUSTING CACHE SETTINGS

- Under the "GENERAL" tab you will see a heading for "Browsing History" towards the center of the Internet
 Options dialog.
- Click on the "Delete" button.
- On the next screen, select the "Delete Files" button and choose "Yes" to confirm.
- Select the "**Delete Cookies**" button and choose "**Yes**" to confirm.
- Select the "Close" button at the bottom of the "Browsing History" dialog.
- Click on the "Settings" button, also located under "Browsing History," and verify that "Every time I visit the webpage" is selected.
- Click "OK" to return to the Internet Options dialog.
- Select the "CONTENT" tab at the top of the dialog.
- Click on the "Clear SSL State" button, and then "OK" on the confirmation dialog.

STEP 3: CONFIRMING BROWSER SECURITY SETTINGS

IMPORTANT If you are unable to perform any of the following steps, your local IT Help Desk or system administrator will need to verify/modify these settings on your behalf. If your IT department is unable to perform the outlined steps, please ask that the request be escalated to your network support team.

- Select the "**SECURITY**" tab at the top of the Internet Options dialog.
- Click on the "Trusted Sites" icon and then select the "Sites" button.
- Under the heading, "Add this website to the zone," please enter: https://learn.dau.mil/ NOTE: If you already have 'dau.mil' or 'myclass.dau.mil' added to your Trusted Sites list, the 'learn.dau.mil' URL will still need to be added.
- Click on the "Add" button to the right.
- Click on "Close" or "OK" at the bottom of the Trusted Sites dialog.
- Ensure that the "Trusted Sites" icon is still highlighted, then click on the "**Custom Level**" button toward the bottom of the Internet Options dialog.
- From the list of settings, locate the heading for "ActiveX controls and plug-ins" and ensure that "binary and script behaviors" is enabled.
- Next, locate the heading for "Miscellaneous" and ensure that "open files based on content, not file extension" is enabled.

Click on the "OK" button to close the Security Settings dialog.

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- Click "Apply" (if applicable) and then "OK" to close out of the Internet Options dialog.
- Close all instances of Internet Explorer prior to returning to https://learn.dau.mil/ to test your course.